



Moodle Student User Guide

Table of Contents:

| | |
|--|----|
| Introduction to Moodle | 2 |
| Accessing Moodle – a comprehensive guide | 3 |
| First-Time Login Instructions | |
| Navigating Your Course(s) | 5 |
| Understanding the Course Dashboard | |
| Announcements | 6 |
| Student Resources | 7 |
| Attendance | 8 |
| Classroom Link | 9 |
| Instructions for Placement | 10 |
| Accessing Course Content | 11 |
| Module Quiz | 13 |
| Module Assignments | 14 |
| Checking Grades | 15 |
| General login access | 16 |

Introduction to Moodle

The Learning Management System used at Prime International College is Moodle. It is an online portal used for accessing course content, submitting assignments, marking attendance, attending classes virtually and communicating with the college and instructor, accessing grades, and resources provided by the college.

Moodle assists you with:

- Receive important announcements and updates from college and instructor
- Accessing training resources including PDFs, videos, presentations, and much more
- Join Classroom sessions through online link
- Submit Assignments and attempt Module quizzes
- Track your attendance
- Check your Grades



Accessing Moodle – a Comprehensive Guide

Once all your formalities of enrolment with Prime International College of Health Care and Technology are complete, you will receive an email with your Moodle login credentials from the address: noreply@primeinternational.ca with Subject: “**Learning Portal PIC: New user account**”

The email includes: (screenshot below)

- Your **username**
- A **temporary password**
- The **login URL** for Moodle

Learning Portal PIC: New user account

From Admin User (via Learning Portal PIC) <noreply@primeinternational.ca>

to me ▾

Hi [REDACTED]

An account has been created for you at 'Learning Portal PIC'.

username: [REDACTED]

password: 5+8?G4_d@

(You will be prompted to change your password when you log in for the first time.)

To start using 'Learning Portal PIC', log in at
<https://study.primeinternational.ca/login/?lang=en>

If you need help, contact the site administrator,

Admin User

[Contact site support](#)



First-Time Login

1. **Open your welcome email** from the Prime International Learning Portal.
2. Locate your login details:
 - **Username:** e.g., **your_name@gmail.com** (your registered email address)
 - **Temporary password:** e.g., 5+8?G4_d@ (Use the one you got in email)
 - **Login link:** <https://study.primeinternational.ca/login/?lang=en>
3. **Click on the login link** or copy-paste it into your browser.
4. Enter your **username** and **temporary password**.
5. On your **first login**, you will be prompted to:
 - o Create a **new password** (choose something secure and memorable).
 - o Confirm and save the new password.
6. After changing your password, you will be redirected to the **Moodle Dashboard**.



Navigating Your Course(s)

After logging into the Prime Learning Portal, you will land on the **Dashboard**.

Click on the **My Courses** tab from the menu (as shown in the image attached)

Dashboard

Hi, [user name]

Edwiser Site Monitor

Live usage | Last 24 hours usage | Plugins overview | **Recommended Plugins** | Contact Us

CPU: 0.4%

Memory: 6.02% (1.38G/22.92G)

Storage: 6.25% (12.29G/196.66G)

Users: Active(386) | Suspended(0) | Deleted(14)

Live users: 3

Timeline

Next 7 days | Sort by dates | Search by activity type or name

No activities require action

My courses | Manage courses | Create course

Course overview

All | Search | Sort by course name | Card

Personal Support Worker

You will see a tile representing the program and batch you are enrolled in. **Click** on the tile to enter the program.



Announcements

PRIME Home Dashboard My courses Site administration

Open course index

Welcome to the Personal Support Worker Program

Welcome to the Personal Support Worker Program

Bulk actions

In this program, you'll gain the skills, knowledge, and confidence to support clients with dignity, safety, and compassion. Through classroom learning and hands-on clinical placements, you will build a strong foundation in patient care, mobility assistance, infection control, and effective communication. This Moodle space is your hub for resources, assignments, and announcements—designed to guide and support you every step of the way.

- Announcements
- Instructor Resources
- Student Resources
- Attendance
- Classroom Link

Instructions for Placement

This section has three documents- Instructions for Vulnerable Sector Screening (Police Check) and Instructions for Medical Report. Please read the instructions and share both the documents within 45 days of the start of the program.

You can **download Medical Report Form**. Please get it filled, signed and stamped by your physician and submit along with the vaccination details and supporting documents.

Failing to do so within 45 days will result in delay of the placement.

- Instructions for Placement
 - Medical Report Form.pdf
 - Medical Report Information Guide.pdf
 - Vulnerable Sector Check (VSC) Information Guide.pdf

As a student, you are advised to keep checking the **Announcement** section for updates from your instructor regarding class time changes, upcoming lab days and sessions or general course updates.

PRIME Home Dashboard My courses Site administration

Welcome to the Personal Support Worker Program / Announcements

Announcements

FORUM

Forum Settings Advanced grading Subscriptions Reports More

General news and announcements

Search forums Add discussion topic

(No announcements have been posted yet.)



Student Resources

The Student Resources section contains additional materials that assist you in your learning. These resources are added by your instructor and may include practice worksheets, sample questions, and additional reading material. **Click** on **Student Resources** to access the files and links.

Welcome to the Personal Support Worker Program

Welcome to the Personal Support Worker Program

Bulk actions: [icon]

In this program, you'll gain the skills, knowledge, and confidence to support clients with dignity, safety, and compassion. Through classroom learning and hands-on clinical placements, you will build a strong foundation in patient care, mobility assistance, infection control, and effective communication. This Moodle space is your hub for resources, assignments, and announcements—designed to guide and support you every step of the way.

- Announcements
- Instructor Resources
Hidden from students
- Student Resources
- Attendance
- Classroom Link

Instructions for Placement

This section has three documents- Instructions for Vulnerable Sector Screening (Police Check) and Instructions for Medical Report. Please read the instructions and share both the documents within 45 days of the start of the program.

You can **download Medical Report Form**. Please get it filled, signed and stamped by your physician and submit along with the vaccination details and supporting documents.

Failing to do so within 45 days will result in delay of the placement.

- Instructions for Placement
 - Medical Report Form.pdf
 - Medical Report Information Guide.pdf
 - Vulnerable Sector Check (VSC) Information Guide.pdf



Attendance

The students are advised to keep the attendance at satisfactory level at all times. Unless otherwise an unavoidable reason, please do not miss the classes. Please inform your instructor about getting late or not attending the class on a specific day, and make up for the missed hours of studies.

Welcome to the Personal Support Worker Program

Welcome to the Personal Support Worker Program

Bulk actions

In this program, you'll gain the skills, knowledge, and confidence to support clients with dignity, safety, and compassion. Through classroom learning and hands-on clinical placements, you will build a strong foundation in patient care, mobility assistance, infection control, and effective communication. This Moodle space is your hub for resources, assignments, and announcements—designed to guide and support you every step of the way.

- Announcements
- Instructor Resources
Hidden from students
- Student Resources
- Attendance**
- Classroom Link

Instructions for Placement
This section has three documents- Instructions for Vulnerable Sector Screening (Police Check) and Instructions for Medical Report. Please read the instructions and share both the documents within 45 days of the start of the program.
You can **download Medical Report Form**. Please get it filled, signed and stamped by your physician and submit along with the vaccination details and supporting documents.

Failing to do so within 45 days will result in delay of the placement.

- Instructions for Placement
 - Medical Report Form.pdf
 - Medical Report Information Guide.pdf
 - Vulnerable Sector Check (VSC) Information Guide.pdf



Classroom Link

This section is the link to the classroom. This link has to be used for accessing your classroom, where your instructor will be teaching you for the **first 400 hours**. Please be punctual to the class as per your batch schedule.

Welcome to the Personal Support Worker Program

Welcome to the Personal Support Worker Program

Bulk actions

In this program, you'll gain the skills, knowledge, and confidence to support clients with dignity, safety, and compassion. Through classroom learning and hands-on clinical placements, you will build a strong foundation in patient care, mobility assistance, infection control, and effective communication. This Moodle space is your hub for resources, assignments, and announcements—designed to guide and support you every step of the way.

- Announcements
- Instructor Resources
Hidden from students
- Student Resources
- Attendance
- Classroom Link**
- Instructions for Placement

This section has three documents- Instructions for Vulnerable Sector Screening (Police Check) and Instructions for Medical Report. Please read the instructions and share both the documents within 45 days of the start of the



Instruction for Placements

This section contains the most important part of your academic journey. It has three attachments including a **Medical Form, Instructions for Medical Form and Instructions for VSS (Vulnerable Sector Screening- Police Check)**

Welcome to the Personal Support Worker Program

Welcome to the Personal Support Worker Program

Bulk actions

In this program, you'll gain the skills, knowledge, and confidence to support clients with dignity, safety, and compassion. Through classroom learning and hands-on clinical placements, you will build a strong foundation in patient care, mobility assistance, infection control, and effective communication. This Moodle space is your hub for resources, assignments, and announcements—designed to guide and support you every step of the way.

- Announcements
- Instructor Resources
Hidden from students
- Student Resources
- Attendance
- Classroom Link

Instructions for Placement

This section has three documents- Instructions for Vulnerable Sector Screening (Police Check) and Instructions for Medical Report. Please read the instructions and share both the documents within 45 days of the start of the program.

You can **download Medical Report Form**. Please get it filled, signed and stamped by your physician and submit along with the vaccination details and supporting documents.

Failing to do so within 45 days will result in delay of the placement.

- Instructions for Placement
 - Medical Report Form.pdf
 - Medical Report Information Guide.pdf
 - Vulnerable Sector Check (VSC) Information Guide.pdf



Accessing Course Content

All the modules are listed one after another displaying a brief about what will be covered with which chapters to complete the module. Each module has test(s), assignments and performance demonstration (in some modules) that each student has to go through and get grades for each.











PI0204-2606WEE / Module 1 – PSW Foundations

Module 1 – PSW Foundations

Bulk actions  

The introductory module provides an overview of the scope of responsibilities of PSWs in a variety of settings. Students will learn about client-centred versus client-directed care; and emphasizing the individuality of the client and his/her relationship with family, friends, and others. Key topics include work relationships, stress and time management, interpersonal skills, and communications, including conflict resolution and problem solving, and applicable legislation.

(CHAPTERS:1-13, 23, 25, 26,31,43)

| | |
|---|---|
|  Module 1 – PSW Foundations Test A  |  |
|  Hidden from students | |
|  Module 1 – PSW Foundations (Re-Write) Test A  |  |
|  Hidden from students | |
|  Module 1 – PSW Foundations (Third Attempt) Test A  |  |
|  Hidden from students | |
|  Module 1 – PSW Foundations Test B  |  |
|  Hidden from students | |
|  Module 1 – PSW Foundations (Re-Write) Test B  |  |
|  Hidden from students | |
|  Module 1 – PSW Foundations (Third Attempt) Test B  |  |
|  Hidden from students | |
|  Module 1 – PSW Foundations Test C  |  |
|  Hidden from students | |
|  Module 1 – PSW Foundations (Re-Write) Test C  |  |
|  Hidden from students | |
|  Module 1 – PSW Foundations (Third Attempt) Test C  |  |
|  Hidden from students | |
|  Module 1 Assignment  |  |
|  | |



Module Test

Please note that you will get active link to attempt your test on a **specific date as per your fixed batch schedule**. Kindly read all the instructions carefully before starting. Quizzes have pre-set time to complete your test and **submit**, manage your time wisely. Your score will automatically get updated on the portal and will be displayed after you submit, expect for some modules where there is manual entry in the test. That will be checked by your instructor and updated in the grading system.

You will get just **One attempt to clear the exam online**. If you do not score **70% or above marks**, you will have to **re-write the test by booking a slot** with the college administration and **come in person** at the campus to attempt the physical test, which will be manually graded.

Please note that it is mandatory to give access to your camera to the system when you are attempting the module tests, otherwise it will not start.



QUIZ

Module 1 – PSW Foundations Test A

[Quiz](#) [Settings](#) [Questions](#) [Results](#) [Question bank](#) [More](#) ▼

General Directions:

A. There are a total of 21 questions.

Questions 1 to 19 - 1 mark each

Question 20 - 6 marks

Question 21 – 5 marks

Total 30 marks

B. Answer all questions directly on the test paper as indicated.

C. In multiple choice questions, always choose the best answer.

D. A minimum mark of 21/30 (70%), must be achieved to pass the test.

E. The test will count for 20% of your final mark in Module 1.

[Preview quiz](#)

Attempts allowed: 1

Time limit: 35 mins

Grade to pass: 21.00 out of 30.00



Module Assignment

Your instructor will give you deadline to submit the assignment, which is a pdf file that needs to be downloaded and then once finished, needs to be uploaded at the same portal by clicking on **Add Submission**.

ASSIGNMENT

Module 1 Assignment

Assignment Settings Submissions Advanced grading More ▾

General Directions:

A. Group Assignment. EACH GROUP MEMBER MUST SUBMIT THERE VERSION OF THE SUBMISSION.


B. The assignment will count for 40% of your final mark in Module 1.

📎 IV-2 Assigmt - Module 1 PSW Foundations.pdf19 June 2026, 11:50 PM

Grade

Grading summary

| | |
|----------------------|----|
| Hidden from students | No |
| Participants | 1 |
| Submitted | 0 |
| Needs grading | 0 |

Add submission 



Checking Grades

Click on the Grades section in your course main page- here you can check your scores for the assignments, quizzes and overall progress. If the grades are in **red**, that means you did not score 70% or more and you would need to reappear for physical test at the campus. On the other hand, if you see your grades in **green** color, then you are good to go and need not appear for making it better. Please start preparing for the next module test or the final test.

Course Settings Participants **Grades** Activities More ▾

Grader report ▾ Filter by name ▾

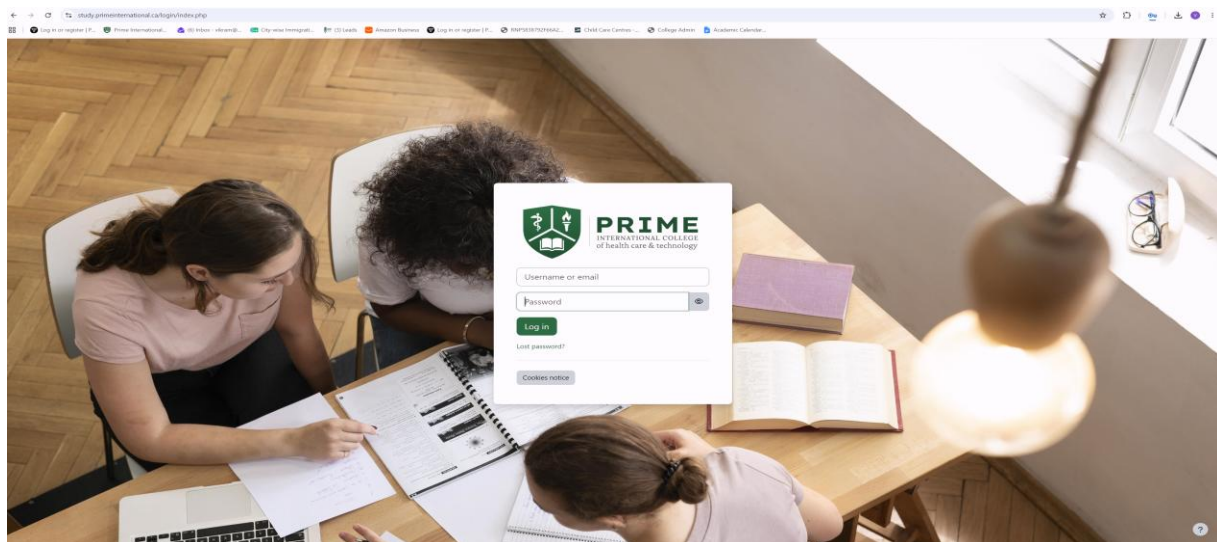
| | | PI0204-2606WEE ... | | | | | | |
|----------------------------|-----------------------------|------------------------------|---------------------------------------|--|---|---------------------------|---------------------------------------|--|
| | | Module 1-PSW Foundations ... | | | | | | |
| | | Module 1-Test A ... | | | | Module 1-Test B ... | | |
| First name / Last name ... | Email address ... | Module 1 Assignment ... | Module 1 - PSW Foundations Test A ... | Module 1 - PSW Foundations (Re-Write) Test A ... | Module 1 - PSW Foundations (Third Attempt) Test A ... | Module 1-Test A total ... | Module 1 - PSW Foundations Test B ... | Module 1 - PSW Foundations (Re-Write) Test B ... |
| FNU NAVNEET KAUR ... | Navneet241015@gmail.com ... | - | - ... | - ... | - ... | - | - ... | - ... |
| Overall average | | - | - | - | - | - | - | - |



General Login procedure

After the first login. You can visit our website www.primeinternational.ca and under the **Student Services**, choose the sub-section of **Student Login** to jump to the login page.

The screenshot shows the PRIME International College website. The header includes the college logo, navigation links (Home, About Us, Programs, Financial Aid, Student Services, Contact Us), and contact information (647.499.1009, info@primeinternational.ca, DU No: 0192747119602). The main content area features a green background with the text "Start A Career That Truly Matters To People" and a sub-headline: "Prime International College of Health Care and Technology prepares you for real-world success with hands-on, in-demand programs in Health and Trade. Start your career journey today with education that makes a difference." Below this is an "Apply Now" button. On the right, there is a white form titled "Take the First Step Toward Your Dream Career!" with the following fields: Name, Email, Phone Number (with a dropdown for CA +1), Program of interest (with a dropdown for "Select program"), and Legal Status in Canada (with a dropdown for "Select"). There are also two checkboxes for terms and conditions and a "Submit" button.



Key in your credentials and log on to your LMS portal. If you face any issue, click on **Lost Password?** with your email as the username. It will send a reset link to your email. If you didn't receive any email, there could be a reason that your email is not registered correctly in the college records. Please reach out to our IT team for help.